

Tameside Mental Health Provision

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November 2023



TAMESIDE JOINT HEALTH AND WELL BEING STRATEGY AND LOCALITY PLAN: Building Back Fairer, Stronger, Better.



Tackling inequalities

₹.

all our work



Give Tameside children the best start in life

Help people stay well across the life course and detect illness earlier

Enable all Tameside residents to grow old with dignity and independence

All age mental health and wellbeing

The people in Tameside all have the opportunity to have a healthier and happier life, no matter where they live or who they are. This should include people being able to get the help and support they need without facing barriers, to make Tameside a great place for everyone.

To do this we will

Building back **Fairer**

Building back Stronger

Building back **Together** Help people get into, and stay in good work

> Strengthen our communities

places with accessible and inclusive services

Deliver healthy

Estimated spectrum of mental health need across Greater Manchester population

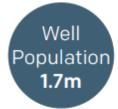




















Episodic - 30,000 Persistent - 13,000 Complex Enduring - 7,000+

Wellbeing

Self Care 700k Low Intensity Care 140k Moderate Intensity Care

High Intensity Care 18k Complex Care 15k+

This is not a one-way street. A person will move backwards or forwards along this continuum at different points in their life.

Estimated number of people (adults and children) in each group based on their mental health state over 12 months

People categorised as having a mental health problem (mild/moderate/severe) if they had an episode in a calendar year

Categorised at risk if they had an emerging symptom within a 12 month period, an episode in the year before or were children/parents of a person presenting with mental health problems

Based on the Productivity Commission Issues Paper into the Social and Economic Benefits of Improving MH (Jan 2019)

Mental Health Priorities for Tameside





- > Improved mental health population health outcomes for the people of Tameside Understanding our future needs
- ➤ Mental health will need to be taken into account in all our work Develop and improve system working to support the prevention agenda and a reduction in health inequalities
- > Children and Young Peoples Mental Health by implementing both Local Transformation Plan and NHS Long Term Plan and with a focus on the continued development of the Early Help Offer
- ➤ Mental Health Community Transformation Programme Redesign, and develop services in line with national policies and proven evidence base knowledge
- ➤ Mental Health Urgent and Emergency Care Transformation Programme Redesign, and develop services in line with national policies and proven evidence base knowledge
- ➤ Continued development and implementation of the "No Wrong Door" approach to all mental health care Create the right processes to support planning decisions and enable more integrated and efficient ways of accessing services
- > Reducing Health Inequalities for people with a Learning Disability and Autistic People



Tameside

Leadership

Buy in at all levels, leading across place and system, devolving power to front line and community

Innovation

Embedding innovation as a way of working, being radical and experimenting with new models of delivery

Unified Services

Working toward Unified System and Service/Embedding the Key **Features**

Workforce

Supporting the workforce to work across the system and relationally with citizens

Equalities

Tackling inequalities and discrimination

VCSE Sector

As equal partners, brining together the best of VCSE and statutory provision

Stakeholders

Starting with the people, embedding lived experience

Capacity and resource Tameside shared across



About us....

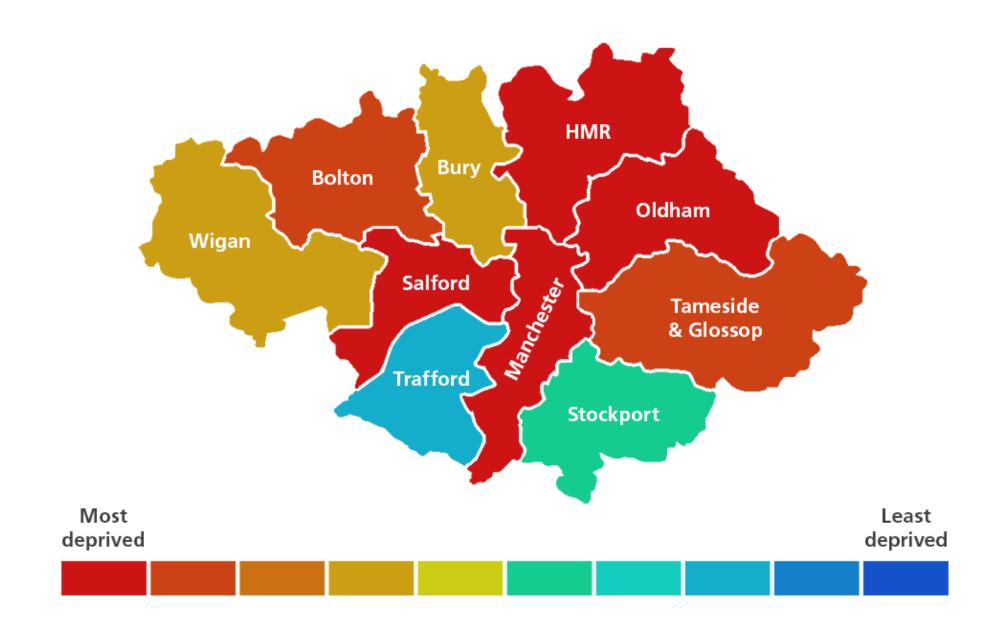
Simon Sandhu, Medical Director

Where we provide services





Military Veterans services (North West)





Number of staff

3,950

Number of services

I50

Pennine Care in numbers Providing care to 70,000 people every year

Number of sites we operate out of

88

Number of beds

535

Our services

Pennine Care
NHS Foundation Trust

North West:

Military Veterans

Greater Manchester:

Child and Young People: community and inpatient

Greater Manchester Resilience Hub

Rehabilitation and Secure Care

Boroughs:

Adult: primary care, community

and inpatient

Older People: community

and inpatient

Drug and Alcohol

Learning Disability and Autism







Outstanding Care

People
with lived
experience
shaping every
decision

Everyone has the opportunity to lead a life they find fulfilling

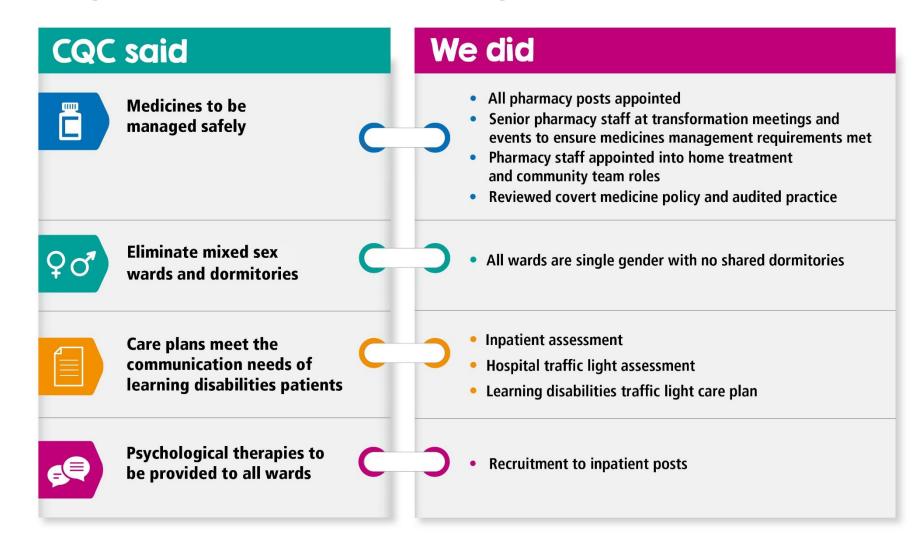
All colleagues feel engaged and are involved in improvement

Key milestones

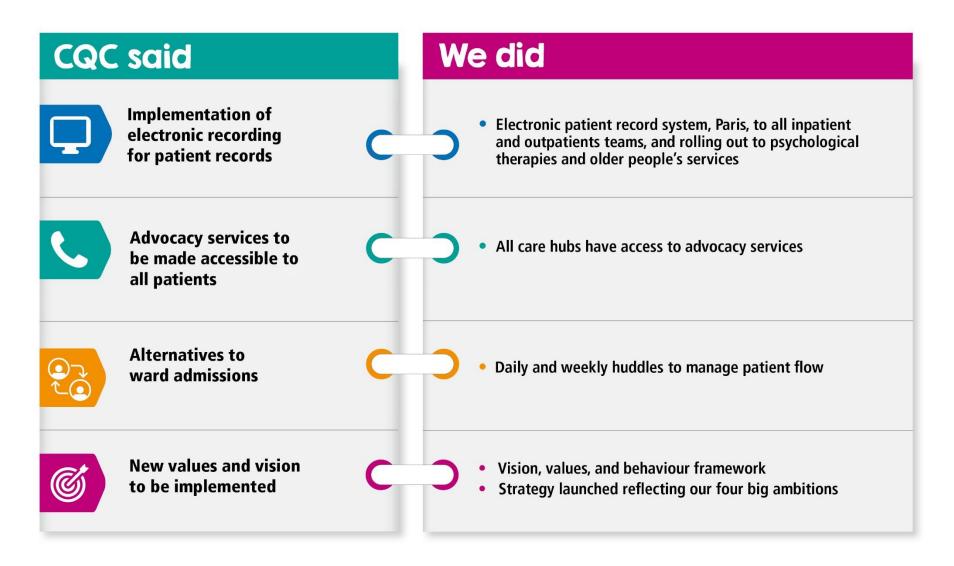




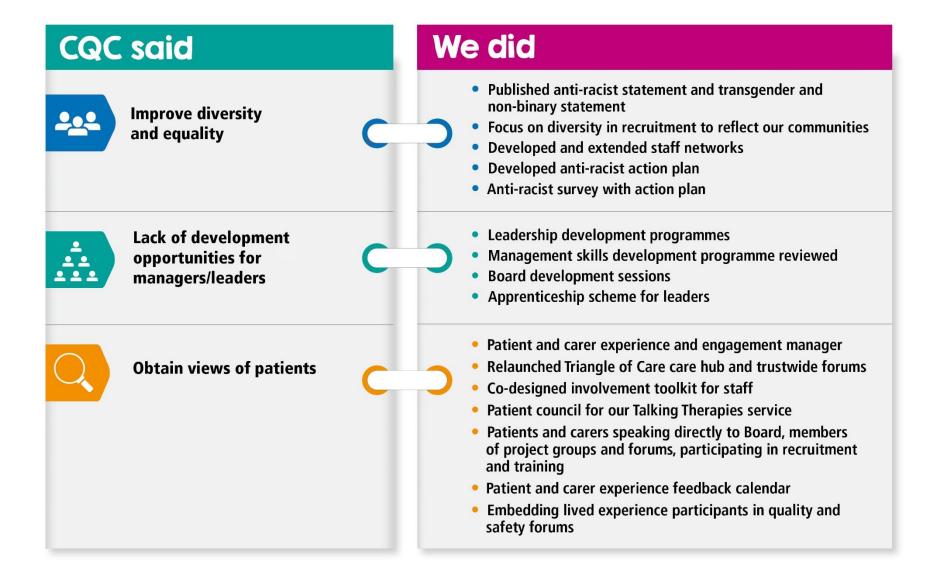
Improvements since CQC inspection in 2018



Improvements since CQC inspection in 2018



Improvements since CQC inspection in 2018



What our national benchmarking tells us



- Cost per adult acute bed increased from £88k (2021) to £93k (2022)
 - significantly lower than national average (£166k in 2021 to £179k in 2022).
- Spend on community services is low
 - Generic CMHT cost per patient rose from £1512 (2021) to £1934 (2022) considerably below national average of £4125 (2021) and £4408 (2022) compared to benchmark levels and lack of consistent community services, crisis alternatives.
- Adult acute beds per 100, 000 resident population –
 considerably higher than national average over
 last three years, 28.2 compared to national average
 of 20.5. due to lack of community alternatives.
- Child and adolescent mental health services (CAMHS) in lowest quartile for cost of contact.





Other areas of variation identified

- Significant gaps in CAMHS capacity due to baseline levels and increased demand
- Inconsistent alternatives to admission services; gaps in availability, particularly out of hours. Crisis beds only commissioned in Stockport (2 beds).
- Care home liaison team/day hospital services only in two localities.
- Significant variation in medicines and prescribing shared care arrangements across and between localities - creating pressure in both primary and secondary care.





Other areas of variation identified

 Significant gaps in commissioned neurodevelopment pathway - longs waits.

 Significant variation in funding and models across memory assessment services
 long waits.

 NHS Talking Therapies models and commissioned levels vary.







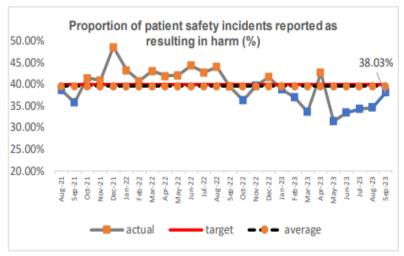
Quality metrics

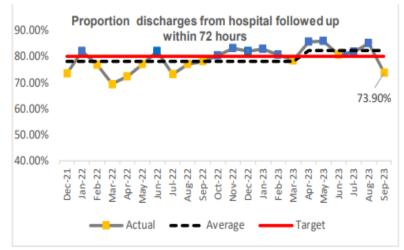
Patient Safety

The proportion of incidents that resulted in harm remains below the 40% threshold with an average of 36.14% since January 2023.

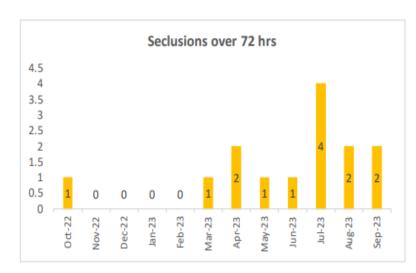
At a Trust level 72 hr follow up remains above the 80% standard, however in month performance has dropped across 4 out of 5 boroughs with Bury Stockport reporting below the quarterly 80% standard for Quarter 2. Further work is being undertaken to review the position across the Trust.

2 Seclusions over 72hrs have been reported in month



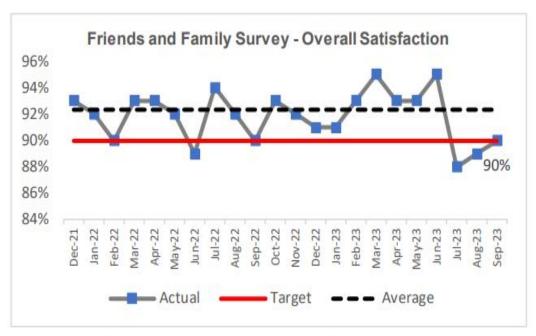


	Qrt 2 22/23	Qrt 3 22/23	Qrt 4 22/23	Qrt 1 23/24	Qrt 2 23/24
Qrtly	76.21%	81.97%	80.46%	84.19%	81.21%
Target	80%	80%	80%	80%	80%
HMR CCG	79.57%	83.33%	80.23%	88.98%	82.80%
Bury CCG	75.00%	76.92%	77.33%	78.65%	78.33%
Oldham CCG	76.32%	87.85%	81.82%	88.79%	88.24%
Tameside CCG	98.28%	87.56%	85.71%	87.50%	82.76%
Stockport CCG	76.24%	86.08%	82.61%	80.19%	79.76%



Experience of Care

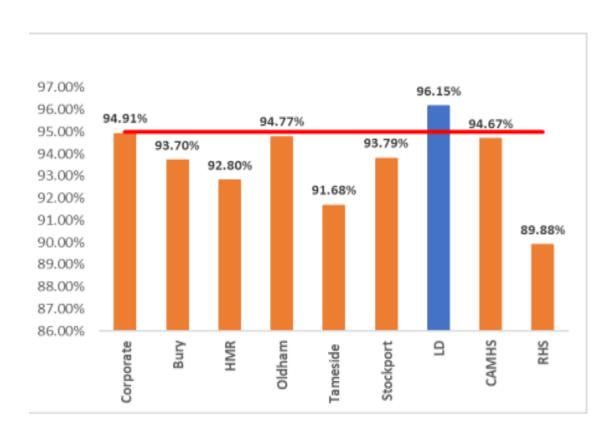
Our overall patient experience score from our friends and family survey is reported at 90% and remains above the national average for Mental Health Trusts. Specialist Services continues to report below the 90% standard with results in our Rehabilitation and High Support inpatient wards reporting at 61%.

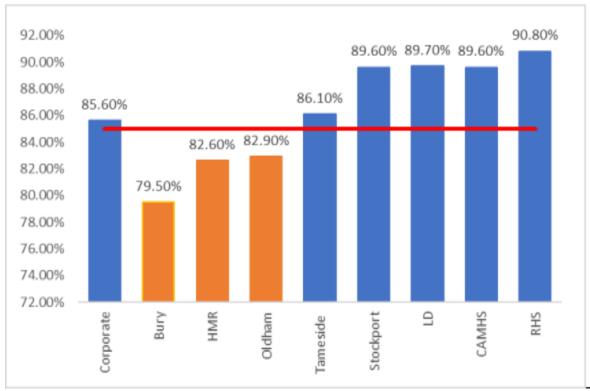


	May-23	Jun-23	Jul-23	Aug-23	Sep-23
North	88%	90%	89%	94%	92%
South	93%	97%	92%	95%	93%
Specialist	94%	97%	86%	87%	89%



Workforce Data – attendance & appraisal









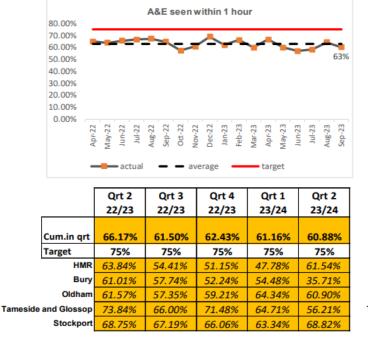
Community Mental Health

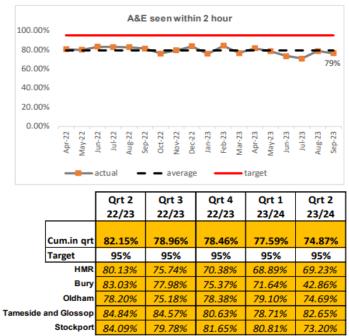
Access and Crisis

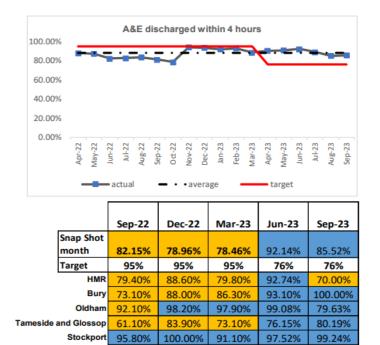
Referrals into the Mental Health Liaison service have averaged around 1300 per month since January 2022; over the last 3 months in particular referrals have started to drop and there were 1055 across all teams during September. A comparison of September 2022 with September 2023 shows that, across the PCFT footprint, the highest number of referrals have been consistently from Oldham patients.

Performance against the 1 hour and 2-hour targets have been consistently below the standard across all borough for over 18 months with ongoing pressures related to staffing capacity, acuity and access to appropriate space within emergency departments contributing to the pressures. Performance in Bury has seen a decline over the past quarter the reasons for which are being explored.

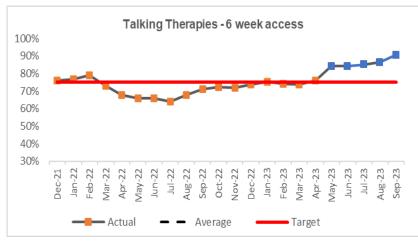
As from April 23 the national standard for 4 hours discharge has been reduced from 95% per month to 76% per month by March 2024. September saw a slight improvement in performance against the 4-hour standard and this remained above the adjusted 76% target.

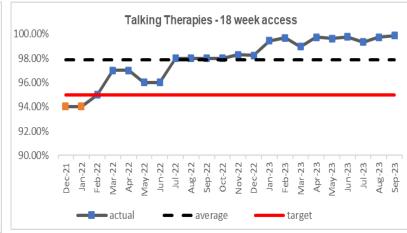


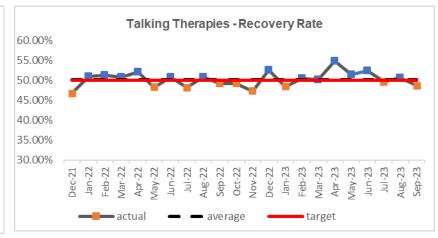




Specialist Mental Health Provision: Talking Therapies





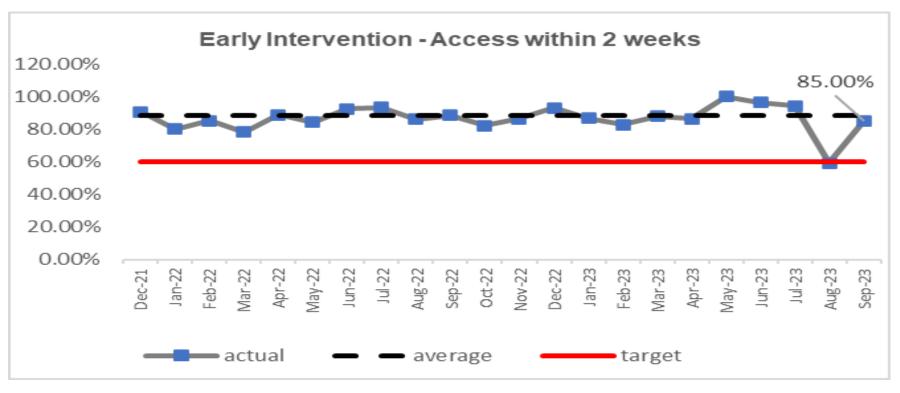


	Qrt 2 22/23	Qrt 3 22/23	Qrt 4 22/23	Qrt 1 23/24	Qrt 2 23/24
Qrtly	67.69%	72.58%	74.42%	81.63%	87.38%
Target	75%	75%	75%	75%	75%
Tameside	84.84%	91.26%	93.10%	96.13%	97.12%

	Qrt 2 22/23	Qrt 3 22/23	Qrt 4 22/23	Qrt 1 23/24	Qrt 2 23/24
Qrtly	98.09%	98.15%	99.34%	99.75%	99.73%
Target	95%	95%	95%	95%	95%
Tameside	99.84%	100.00%	100.00%	100.00%	100.00%

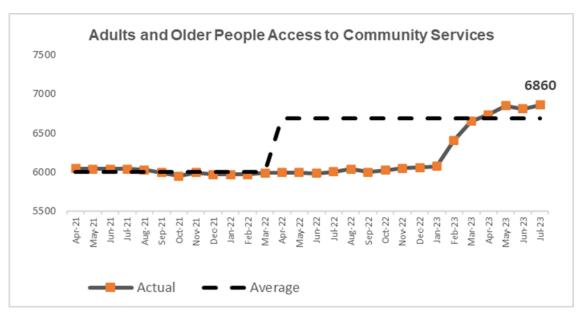
	Sep-22	Dec-22	Mar-23	Jun-23	Aug-23	Sep-23
Snap Shot						
month	49.20%	52.50%	50.20%	51.40%	50.70%	48.70%
Target	50%	50%	50%	50%	50%	50%
Tameside	50.50%	49.10%	51.00%	51.90%	56.00%	50.90%

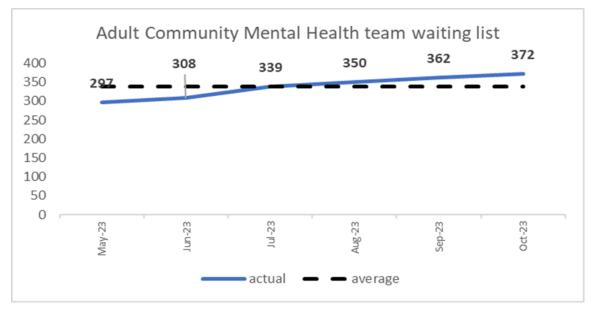
Specialist Mental Health Provision: Early Intervention Services



	Qrt 2	Qrt 3	Qrt 4	Qrt 1	Qrt 2
	22/23	22/23	22/23	23/24	23/24
Qrtly	89.36%	86.73%	86.60%	94.87%	79.07%
Target	60%	60%	60%	60%	60%
Tameside	82.35%	60.00%	87.50%	92.31%	77.78%

Specialist Mental Health Provision: Community Teams





	Qrt 2	Qrt 3	Qrt 4	Qrt 1	Qrt 2
	22/23	22/23	22/23	23/24	23/24
Rolling 12 month	6000	6060	6650	6810	6860
Trajectory				7100	7100

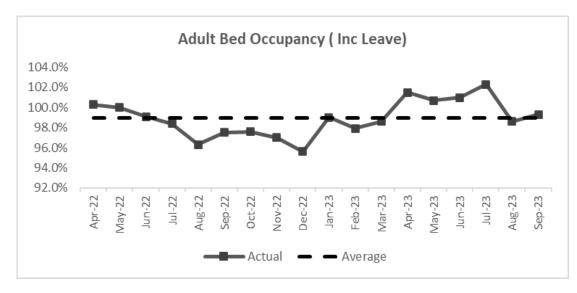
Sep-23	Oct-23
16	23
46	63
141	151
87	85
60	50
	16 46 141 87

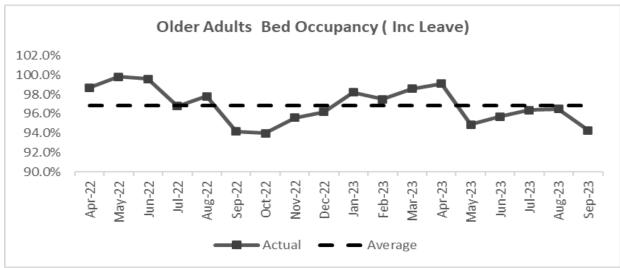


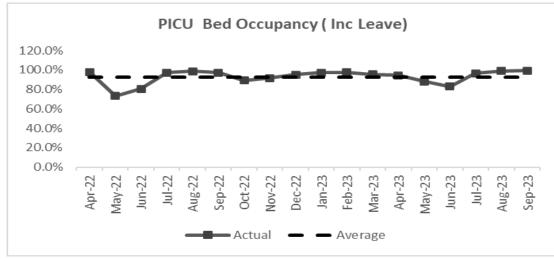


Inpatient Mental Health

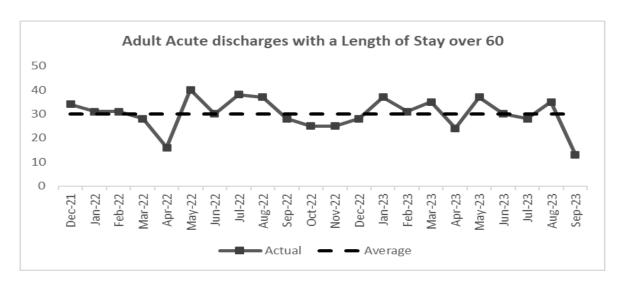
Specialist Mental Health Provision: Inpatients - Occupancy

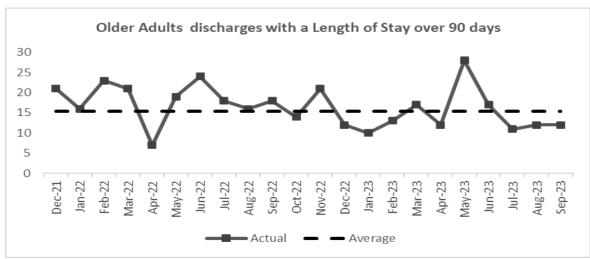


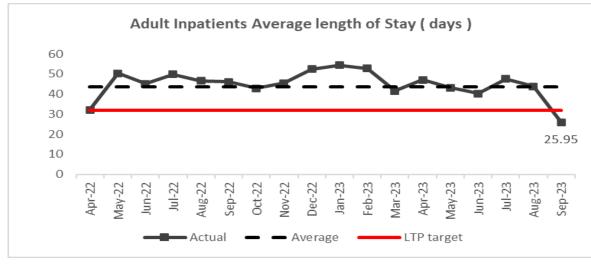


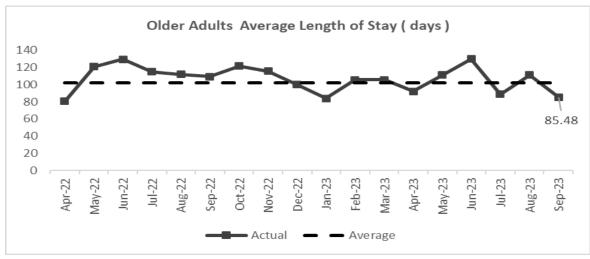


Specialist Mental Health Provision: Inpatients – Length of Stay

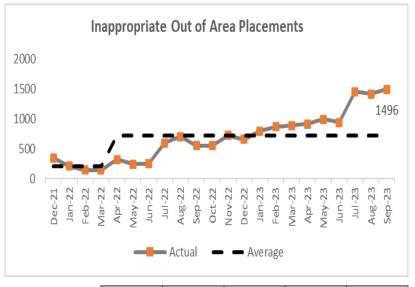


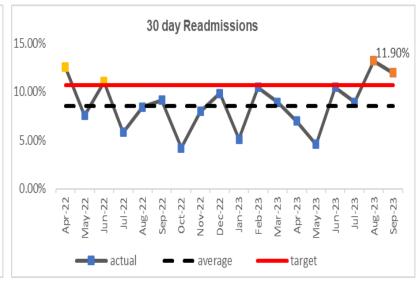






Specialist Mental Health Provision: Inpatients — Out of Area Placements, Delayed Transfers, Readmissions





	Rate of Delayed Transfer of Care
15.00%	A-m
10.00%	
5.00%	5.70%
0.00%	
	Apr-22 May-22 Jun-22 Jul-22 Aug-22 Sep-22 Oct-22 Nov-22 Jan-23 Apr-23 Aug-23 Jun-23 Aug-23 Sep-23
	Actual — Average

	Qrt 2	Qrt 3	Qrt 4	Qrt 1	Qrt 2
	22/23	22/23	22/23	23/24	23/24
Cum.in qrt	1862	1944	2559	2850	4369
Trajectory	400	400	300	2425	2413
Tameside CCG				38 5	<u>55</u> 7

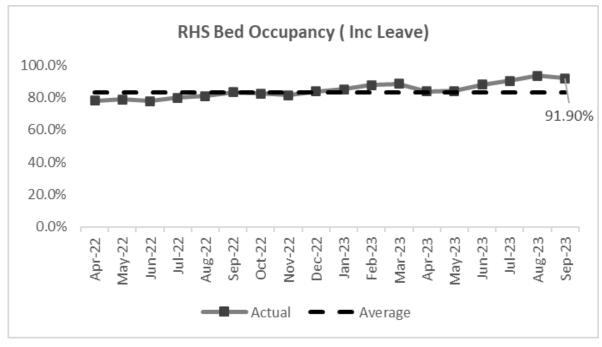
	Qrt 2	Qrt 3	Qrt 4	Qrt 1	Qrt 2
	22/23	22/23	22/23	23/24	23/24
n qrt	7.78%	7.35%	8.07%	7.17%	11.42%
;	10.7%	10.7%	10.7%	10.7%	10.7%

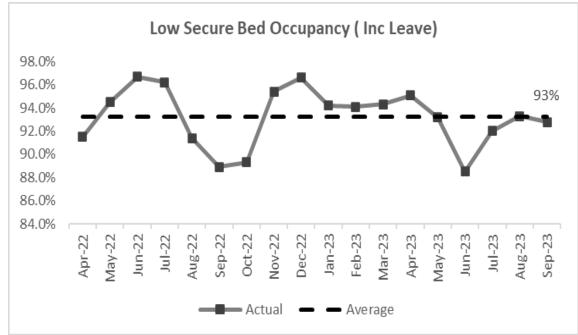




Specialist Mental Health

Specialist Mental Health Provision: Specialist









Children and Young People's Mental Health

Tameside: National Benchmarking



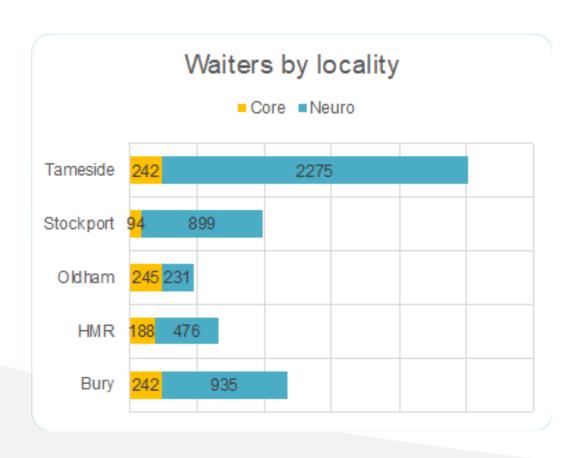
Metric	Low	High	Tameside	Natio Mean	onal Median
Referrals received per 100,000 population		•	8,535	4,869	4,473
Referral acceptance rate (%)	•		76%	77%	76%
Mean waiting time to 1st appointment (weeks)		•	11	9	7
Mean waiting time to 2nd appointment (weeks)		•	23	15	12
Waiting list (1st appointment) at 31st March 2022 per 100,000 population		•	3,060	845	629
Waiting list (2nd appointment) at 31st March 2022 per 100,000 population		•	3,598	674	401
Conversion rate (%)	•		74%	72%	73%
Patients on the caseload per 100,000 population (0-18)		•	4,379	2,220	1,923
Contacts delivered per 100,000 population (aged 0-18)		•	48,944	30,353	26,434
Contacts delivered per clinical WTE		•	616	337	321
Proportion of contacts delivered non face to face (phone or digitally)			63%	52%	54%
Proportion of non face to face contacts delivered digitally	•		6%	35%	31%
Community CYPMHS workforce per 100,000 population (0-18)	•		108	117	114
Community CYPMHS cost per 100,000 population (0-18)	•		£6,291,976	£7,637,744	£7,363,237
Cost per contact (£)	•		£129	£285	£251
Inpatient staff per 10 Beds				45	42

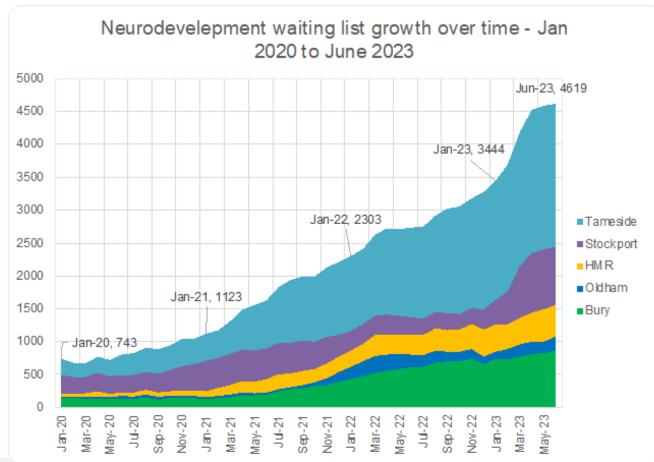


Pennine Care Current Position for CAMHS in Tameside





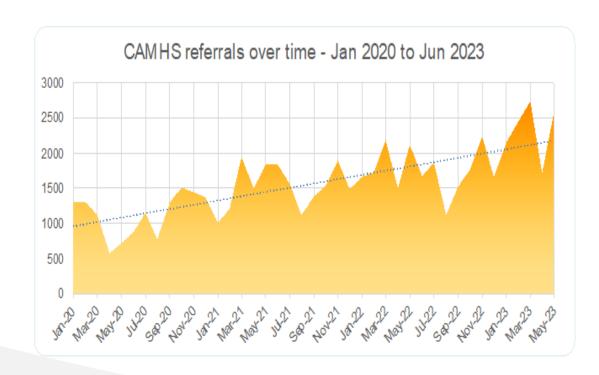




Pennine Care Current Position for CAMHS in Tameside







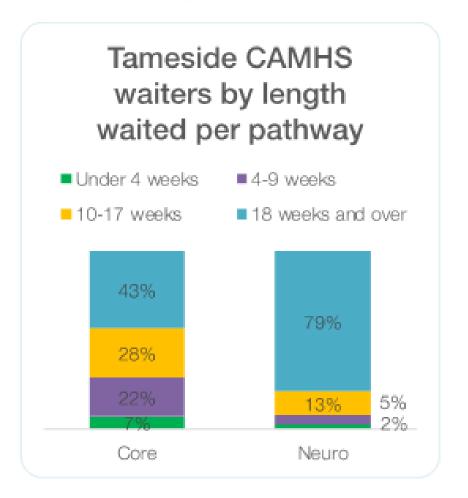
Locality	Total population	Population estimate: age 4-16	Referrals 1 Jun '22 to 31 May '23	Referrals as percentage of school age population
Bury	193,800	37,210	3,857	10.37%
Oldham	242,100	52,052	2,673	5.14%
Rochdale	223,800	45,208	1,576	3.49%
Stockport	294,800	52,474	2,650	5.05%
Tameside	231,100	42,522	2,654	6.24%

Pennine Care Current Position for CAMHS in Tameside









Additional Community Services: CYP ND Pathways – snapshot/examples



OKE Health Navigator

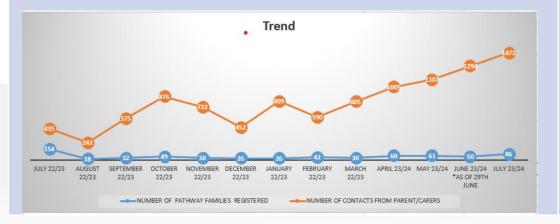
Number of families registered:

- Jul/Aug 23: 86 Total to date: 664
- Number of contacts with parents/carers:
- Jul/Aug: 664 Total to date: 10394

Starling Introduction to Neurodiversity Training

- 612 professionals trained (since commencing of scheme)
- This includes professional such as: Teachers, SENCOs, Youth Justice Workers, Social Workers, VCSE, Faith organisations, CGL, Parenting Team, Family Support Workers.
- On average around 150-200 people per quarter. E.g March June 2023 = 152 attendees at 4 training events.

Active Tameside Participation Officers



Active Participation Officers

SEND Participation - Young People and Families Supported								
	Jan-23	Feb-23	Mar-23	Q4 Total				
Total Young People Supported:	Total: 43 (30 Males / 13 Females)	Total: 34 (18 Males / 16 Females)	Total: 53 (41 Males / 12 Females)	130				
Total Families Supported:	Total: 17	Total: 14	Total: 27	58				

Additional Community Services: CYP ND Pathways – snapshot/examples



Community Hive –

MH Support age 8-18, professional referral not necessary. Available via hubs across locality.

Number of clients receiving support: Q4: 179 Q1: 317

Number of referrals: Q4: 214 Q1:213

22/23 Total: 546

Except for Christmas and holiday periods there has been steady increase in CYP accessing support.

MHST

Q4 Total Number of referrals: 144

Total number of CYP receiving support: 114

Active Body /Active Mind

	Jan-23	Feb-23	Mar-23
Young People on programme	168	168	145
Male	84	84	91
Female	84	84	54
Age 6-11 (Primary)	162	162	60
Age 11-16 (Secondary)	6	6	85
BME	28	28	35
Disability	3	3	6

Kooth

Online support, no referral needed CYP age 10+

New registrations: Q4 328 Q1: 452

Annual total 22/23: 912 registrations

2.5% of total CYP population reached in rolling 12 month period.

Most common reasons users accessed support: Anxiety 41%; Self

harm 31%; suicidal thoughts 25%



Additional Resources

MENTAL HEALTH AND EMOTIONAL WELLBEING SUPPORT

I need help now:

Pennine 24/7 Helpline: (freephone) our Montal Health Helpline is here for anyone in our areas requiring urgent mental health support – this includes people already know

to mental health services, those who are not known and carers 0800 014 9995

www.penninecare.nhs.uk/help

Talk to an adult, friend or somebody that you trust as soon as you can.

> Childline Call 0800 1111 or visit www.childline.org.uk

Samaritans

08457 90 90 90 A confidential national helpline supporting people www.samaritans.org in mental health crisis

Papyrus

apyrus offers support to young people feeling suicidal www.papyrus-uk.org/help-advice

I need advice or help:

Health Navigator Service - advice and additional support for health and mental health services for parent www.facebook.com/ourkidseyes.uk/ Tel: 0161 342 5550 Mob: 07867484290 Email: oketameside@gmail.com

Community Hive

For mental health and emotional wellbeing the Community Hiw offers walk in support in accessible neighbourhood locations www.togmind.org/youth-in-mind/community-wellbeing-offer

Family Information Service on 0161 342 4260 for help

Monday to Wednesday 8.30am - 5nm Thurs: 8.30am - 4.30pm Fri: 8.30am - 4pm www.tameside.gov.uk/Early-Help

Free, safe and anonymous mental health support for vouna people

and advice on Early Help

Services available.

www.kooth.com

Parenting Support

Do you need support, advice and guidance? The Parenting Team are here to support parents, carers and professionals

parentingreferrals@tameside.gov.uk 0161 368 7722

Please note that e-mails will only be viewed during 8.30am and 5pm – Monday to Friday.

I need more help:

CEDS

Our Community Eating Disorders Service offers advice and support to families, carers and those who work with, or support, a child or young person.

0161 716 4060 pcn-tr.ceds@nhs.net

nhs.uk/ceds-south

CAMHS

Specialist services to children and young people who are experiencing mental health difficulties.

Mental Health referrals need to be made by a professional to the single point of access that includes Early Help, Mental Health and Safeguarding, Following triage, the referral will be supported by the most appropriate

www.penninecare.nhs.uk/tamesidecamhs



A FAMILY NEEDS **SEND HEALTH ADVICE OR SUPPORT**

0161 342 5550

07867484290

Contact us:

www.ourkldseyes.org/

contact-us/

Facebook - OKE Our Kids Eyes

Joel.morton@

activetameside.com

Aiden.hopkins@

activetameside.com

Call the Access

Point:

0161 342 4260

ACTI∕E 0161 301 6054

know where our care is up to

to cope

OKE HEALTH SERVICES NAVIGATOR

- · Friendly advice 7 days a week
- Help you find the support you need in a variety of ways
- Help with queries on pathways

ACTIVE TAMESIDE SEND TEAM

- Access to supported activities
- Build confidence
- · Connect to other services
- About the services

SEND FAMILY SUPPORT IN EARLY HELP

- Access to specialist parenting advice Offer group support and interventions to understand your

keep you up to date on the local offer We can find the right support for you

We can offer support and advice and

We can connect you to services

We will listen to you and help

navigate the system with you

We can connect you to like-minded people We can make you stronger and help

We can connect you to other families

We can help you access social care

you try new things

We can help you implement strategies

- child with additional needs
- Advice on behaviour

5 Ways to Wellbeing @GMWalks #GMDailyMile

#GMWalking #ActiveWorkplaces







SELF-REFERRAL EMOTIONAL WELLBEING, SUPPORT AND ADVICE - FOR CHILDREN AGED 8-18

CHILDREN AND YOUNG PEOPLE'S MENTAL HEALTH AND EMOTIONAL WELLBEING **GETTING ADVICE AND GETTING HELP (SEPTEMBER 2022)**

Do you have a guery around Autism

or ADHD and need support?

ADHD / ASD Consultation Offer

Pennine Care

NHS Foundation Trust

0161 716 3600 to access one of the

of the Neuro Specialist Team. This

could be delivered digitally, over

the phone or where there are risks,

we can support face to face. You can

access more than one consultation

appointment if you need to.

Tuesday Consultation slots with one

Contact the CAMHS Service on

NHS

Mental Health Support in Tameside and Glossop

More information for adults and children's mental health services

Local Offer for SEND



DERBYSHIRE County Council

Local Offer

KOOTH Online Counselling and Peer Support Forum

(11-25 year olds) Free to register, no referral needed





The Community Hive (8-18 Year olds)

TOG Mind Every Wednesday 4-8pm in Ashton, other localities available

Brief Intervention Walk In Online Support

> Live information on the Facebook page

There is additional support for young people in schools so please speak to the pastoral lead about accessing support in school. The mental health in schools team is expanding across schools.

www.penninecare.nhs. uk/tameside-mhsupport



Families and Young People

Can SELF-REFER to the

Community Hive - online support and drop ins

School Nurse Health Advice

Early Help Neighbourhood Support and Advice for families in Tameside

